



Return form

Return conditions

Not satisfied with your product? You have the option to return the product within 14 days of receipt. In order to do this, please follow the steps below.

Packing

Pack the products in their original condition and packaging in a box.

Place the completed return form in the box.

Stick the supplied return label on the box so that it is visible.

shipment

Return the package to the post office.

Keep the proof of shipment in a safe place.

Refund

When do we pay back?

We will transfer the costs incurred by you (purchase costs) to you within 14 days after cancellation.

What do you get back?

You will be refunded the full purchase amount, excluding shipping costs.

Where will I receive the refunded amount?

We will refund the amount in the same way as you paid. Does this not work? Then we will contact you.

Costs for returning

The costs for the return shipment are for your own account. Are you returning a product because it is damaged or incorrectly delivered? Then we will reimburse these costs afterwards.

Return form



Send this form filled in with the return.

information

Name:	Order number:
Address:	
Postal code:	Bank account number:
City:	Name bank account holder:
Telephone:	Date of return:
E-mail:	

Reden van retour:

<input type="radio"/> Defect	<input type="radio"/> Dubbel delivered
<input type="radio"/> Wrong product	<input type="radio"/> Not what I expected
<input type="radio"/> Transport damage	<input type="radio"/> Wrongly ordered
<input type="radio"/> Other, namely:	

Returning products

Amount	number	description



explanation

Return Instructions

Return

Make sure that:

The articles are complete

The items are in original, undamaged packaging

The copy invoice and return form are enclosed

Helpful hints

We try to process your return as soon as possible. Here are some useful tips.

Make sure you pack the items well so that they do not get damaged during transport.

To save waste, you can use the sack in which we sent the product to you.

Make sure the address label is legible.

Send

Take the package to a post office of your choice. Here you will receive a proof of shipment.

Keep it safe until the return has been fully processed. This is your proof that the package has actually been sent and can be requested in case of loss during transport.

Handling

As soon as the return has been processed by us, you will automatically receive a message about this. Of course we try to do this as quickly as possible. Have you not heard from us after 14 days? Please contact us.



Cut out the address label below and put it visibly on the package

Afzender

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Ricky's Clothing

**Markweg 13
4856AC Strijbeek NL**